

Language Assistance – General Taglines

Prevea360 Health Plan is required by federal law to provide the following information.

If you, or someone you're helping, have questions about Prevea360 Health Plan, you have the right to get help and information in your preferred language at no cost. To talk with an interpreter, call Customer Care at 877.230.7555.

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Prevea360 Health Plan, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al Customer Care. 877.230.7555.

Yog koj, los yog tej tus neeg uas koj pab ntawd, muaj lus nug txog Prevea360 Health Plan, koj muaj cai kom lawv muab cov ntshiab lus qhia uas tau muab sau ua koj hom lus pub dawb rau koj. Yog koj xav nrog ib tug neeg txhais lus tham, hu rau Customer Care. 877.230.7555.

如果您，或是您正在協助的對象，有關於[插入SBM項目的名稱 Prevea360 Health Plan 方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 Customer Care. 877.230.7555。

Falls Sie oder jemand, dem Sie helfen, Fragen zum Prevea360 Health Plan haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 877.230.7555 an.

إن كان لديك أو لدى شخص تساعد أسئلة بخصوص Prevea360 Health Plan ف لديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم اتصل بـ
877.230.7555

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Prevea360 Health Plan, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону Customer Care. 877.230.7555.

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Prevea360 Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 877.230.7555 로 전화하십시오.

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Prevea360 Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi Customer Care. 877.230.7555.

Wann du hoscht en Froog, odder ebber, wu du helpscht, hot en Froog baut Prevea360 Health Plan, hoscht du es Recht fer Hilf un Information in deinre eegne Schprooch griege, un die Hilf koschtet nix. Wann du mit me Interpreter schwetze witt, kannscht du 877.230.7555 uffrufe.

ຖ້າທ່ານ, ຫຼືຄົນທີ່ທ່ານກຳລັງຊ່ວຍເຫຼືອ, ມີຄຳຖາມກ່ຽວກັບ Prevea360 Health Plan, ທ່ານມີສິດທີ່ຈະໄດ້ຮັບການຊ່ວຍເຫຼືອແລະຂໍ້ມູນຂ່າວສານທີ່ເປັນພາສາຂອງທ່ານບໍ່ມີຄ່າໃຊ້ຈ່າຍ. ການໂອ້ນລັບນາຍພາສາ, ໃຫ້ໂທຫາ Customer Care. 877.230.7555.

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Prevea360 Health Plan, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez Customer Care. 877.230.7555.

Jeśli Ty lub osoba, której pomagasz ,macie pytania odnośnie Prevea360 Health Plan, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku .Aby porozmawiać z tłumaczem, zadzwoń pod numer Customer Care. 877.230.7555.

यदि आपके ,या आप द्वारा सहायता किए जा रहे किसी व्यक्ति के Prevea360 Health Plan के बारे में प्रश्न हैं ,तो आपके पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। किसी दुभाषिए से बात करने के लिए ,877.230.7555 पर कॉल करें।

Nëse ju, ose dikush që po ndihmoni, ka pyetje për Prevea360 Health Plan, keni të drejtë të merrni ndihmë dhe informacion falas në gjuhën tuaj. Për të folur me një përkthyes, telefononi numrin Customer Care. 877.230.7555.

Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Prevea360 Health Plan, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa Customer Care. 877.230.7555.

Non-Discrimination Statement: Prevea360 Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Prevea360 Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability or sex. Prevea360 Health Plan provides free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). Prevea360 Health Plan provides free language services to people whose primary language is not English such as: qualified interpreters and information written in other languages. If you need these services, contact the Prevea360 Health Plan Customer Care Center at 877.230.7555. If you believe that Prevea360 Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance. If you need help filing a grievance, Megan Simpson, Civil Rights Coordinator for Prevea360 Health Plan is available to help you. You can file a grievance in person or by mail, fax, or email:

Megan Simpson, Civil Rights Coordinator
1277 Deming Way
Madison, Wisconsin 53717
Phone: 608.828.2216
Email: civilrightscordinator@deancare.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)